WITHDRAWAL FORM

If you wish to exercise your right of withdrawal for any Alkanatur product(s) purchased on the website www.alkanatur.com, please remember that you can process it within a period of 14 calendar days from the moment of delivery of the product by completing this form and sending it to us at clientes@alkanatur.com.

1. Steps to follow:

1.1.) Package preparation: Pack the product preferably in its original box. If you do not have it, use appropriate packaging that guarantees maximum protection of the item during transport.

1.2.) Required documentation: Include the original delivery note inside the package. If you no longer have it, include a handwritten or printed note with the following details:

- Customer Full Name:
- Order Reference:
- Product(s) to be returned:

1.3.) Shipping of goods: The customer will assume the management and costs of shipping the products. You must send the package to the following address of our facilities:

- Recipient: **CUNPLANGALICIA**
- Address: **Calle Nave 1 Polígono da Picaraña, 15980 Picaraña, A Coruña (Spain)**

1.4.) Verification and refund: Once the goods are received in our warehouse, our team will review the condition of the product. After confirming that it is in optimal condition, we will proceed to process the corresponding refund.

2. Return condition:

I hereby declare that the product(s) is/are returned unused, unaltered, or undamaged, in its/their original packaging, and with all accessories, labels, and attached documentation.

Important: The refund of the amount paid will only be made in full if the product(s) meet these conditions. In the event that the product is received used, altered, or damaged, Alkanatur Drops SLU reserves the right to apply a proportional deduction or refuse a full refund.

3. Consumer and user details:

Full Name:

Date: _____ Signature: _____